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Section Addresses

Web Site

www.asqphoenix.org

Section Email

asqphoenix0704@gmail.com

ASQ National:

1-800-248-1946

ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

A Message from Our Chair

Congratulations to our 2017 Officers.

- Chair Donna Horton
- Vice Chair (open)
- Treasurer David Gibson
- Secretary Tim Lane

There are still opportunities to volunteer!!

On Nov 5th we will build the Section Strategic Plan and Budget for 2017. As a member we encourage you to provide your input on potential ideas for 2017. In particular the following two objectives:

- Explore opportunities for a partnership with the other non-profits with similar goals to promote organizational excellence
 - Do you know of other non-profits?
- Market/promote ASQ benefits to local business & organizations
 - Is your organization aware of ASQ benefits?

Challenger Space Mission

- ASQ Phoenix provided a grant this summer to enhance learning opportunities for students to expand their interest in STEM (Science, Technology, Engineering, Math) related fields
- Beginning Oct 29th students will start to build their own robots that will teach them some critical thinking skills and problem solving skills needed to compete for technical jobs
- A second program will roll out in early 2017. This program is a Young Astronauts program that will teach students what it takes to become an astronaut and will involve research, activities and a visit by astronauts who will share their experiences.

Roger Forsyth
ASQ Phoenix Chair

0704 Phoenix Section Program Schedule

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our web site for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
November 11, 2016	What does it mean to work in software quality? Donna Horton
December 8, 2016	Annual Holiday Party

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

ASQ Phoenix Section 2016 Executive Committee

Section Chair Roger Forsyth	Vice Chair Stephanie Thomson
Secretary Tim Lane	Treasury David Gibson
Arrangement Chair Jennifer Kirsten	Audit Chair Shruti Shyamani
Education Chair Matt Kas	Membership Chair Open
Newsletter Editor Walter Tighe	Nominating Chair Donna Horton
Placement Chair Andy Hodges	Web Liaison/Program Judy Herrmann
Program Tim Williams	Publicity Chair Barbara Haney
Voice of Customer Chair Jack Evenson	Recertification Chair Bertha Franco-Willis
Scholarship Chair Gene Dufoe	Student Branch Stephanie Thompson

ASQ 0704 Phoenix Arizona Section

GENERAL MEMBERSHIP MEETING

THURSDAY, November 10, 2016

Meeting Agenda

- 6:00 – 6:25 Arrival / Networking
- 6:30 – 6:45 Welcome and Introduction of Visitors / Executive Committee Update
- 6:45 – 7:45 Speaker Presentation
- 7:40 – 8:00 Questions / Wrap-up
- 8:00 Adjourn

Food, coffee and water are available

Meeting room:

No RSVP needed, all meetings are free and open to the public.

For questions visit
www.asqphoenix.org or email
asqphoenix0704@gmail.com

MEETING LOCATION:

Edward Jones Training Facility

**8333 S. River Parkway
Tempe, AZ 85284**

[VIEW MAP HERE](#)



Topic

What does it mean to work in software quality?

What do we do when it's time for a career move? How would we go about switching to a completely different field within our profession: software quality? This presentation addresses three questions.

- What is software quality?
- What does it mean to work in software quality?
- How does one move into software quality?

There are at least three perspectives on software quality: the process aspect, testing, and quality in software engineering.

Donna Horton addresses the questions from these perspectives, illustrating them with lessons she has learned in switching to software quality.

Speaker

Donna Horton is a senior member of ASQ, and Past Chair of the Phoenix Section. Currently she is a Deputy Regional Director for Region 7, and the 0704 Nominating Chair. Donna has many years of experience in quality, technical writing and communication, and electronics. She has hands-on experience with ISO 9001, AS9100, CMMI, FAA and FDA requirements. She achieved the ASQ Software Quality Engineer certification in 2012.



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Let Pivot Tables Save Time and Money

Jay Arthur, CEO/owner, KnowWare International, helps viewers combine two important daily activities--data collection and spreadsheet creation--into profitable business practice.

[Watch Now](#)



Tool of the Week

Problem Concentration Diagram

A problem concentration diagram helps you connect events to physical locations, thus perhaps revealing patterns of occurrence.

[Access the
Tool](#)



From Quality Press

Regulatory Intelligence 101, Second Edition

Meredith Brown-Tuttle

In the fast-paced regulatory industry, it's vital to hone your research skills. This updated definitive guide features new information on due diligence and measuring RI results, plus tricks of the regulatory intelligence-gathering trade that streamline your individual research process and a toolbox for setting up a regulatory intelligence department within your company

[Read More](#)

ASQ TV: Integrating Management Systems

In this episode of ASQ TV, learn how Annex SL can ease the process of integrating multiple standards. With the revised structure, it is now easier than ever to implement a total quality management system using multiple standards, while remaining cost efficient.

[Watch Now](#)



Coordinate, Collaborate, Consolidate

In many organizations, multiple departments perform various reviews and audits without sufficient coordination and collaboration. Learn how to improve your organization's processes for a more effective total quality management system.

[Read More](#)

DevonWay 8th Continuous Improvement Conference

This year’s 8th [Continuous Improvement Conference](#) (Ci8) will be held at the beautiful Estancia la Jolla Hotel & Spa in San Diego, CA from **February 6 – 9, 2017**. At Ci8, you’ll hear from executives, innovators, and leaders discuss best practices on how to continuously improve operations.

Charity Casino Night Benefiting ASQ

All aboard the USS Midway! Go all in at the DevonWay Charity Casino Night benefiting the American Society for Quality. Blackjack, poker, roulette – we’ll have all your favorites and then some.

When: Wednesday, February 8, 2017 from 6:00pm – 9:00pm

Where: USS Midway Museum



Pricing & Registration

Register here to secure your spot: <http://www.cvent.com/d/nfqd28/4W>

ASQ Member Discount: Use code **ASQ50** for \$50 off your registration - valid for all registration types.

	General Attendee	Global Pass	Casino Night
Description	Access to all conference sessions*	Access to all conference sessions* + 1 DevonWay training track	Casino Night access only
Early Bird Rate (if registered by 10/31)	\$899	\$1,899	
Standard Rate (if registered after 10/31)	\$999	\$1,999	\$299
*Conference sessions include all keynotes, breakouts, meals, and evening events			

We welcome ASQ members to attend all conference sessions or just the Charity Casino Night. For more info, please visit the [Ci8 event website](#) or contact conference@devonway.com | 415.671.7948

About "The Sun Dial"

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Closing date for the newsletter is the **30th** of each month for the next month's issue. Information and advertising must be submitted in a timely manner to ensure timely delivery.

Advertising Rates

Size	Single Issue	3 or More Consecutive Issues
Business Card	\$25	\$20 per issue
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