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## Section Addresses

### Web Site

[www.asqphoenix.org](http://www.asqphoenix.org)

### Section Email

[asqphoenix0704@gmail.com](mailto:asqphoenix0704@gmail.com)

**ASQ National:**  
1-800-248-1946

## ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

## A Message from Our Chair

The Holidays are rapidly approaching and a New Year is just around the corner.

Our Annual Holiday Party this year will be shared with the American Production and Inventory Control Society. Please join us for good food and a great opportunity to broaden your professional network. Bring your business cards. If you don't have one don't worry we will have some blank cards that you can use to share your contact information.

Call a member you haven't seen for a while and invite them to attend.

It is also a time to give thanks for the many blessings we have received. This is my last year as Section Chair and I want to thank all those who have volunteered over the last two years with time and talents.

Best wishes to you and your family for a great New Year!

Roger Forsyth  
Section Chair, ASQ Phoenix 704

Roger Forsyth  
ASQ Phoenix Chair



**0704 Phoenix Section Program Schedule**

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our <a href="#">web site</a> for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
December 8, 2016	<b>Annual Holiday Party</b> Joint Meeting with APICS (American Production and Inventory Control Society)
January 12, 2017	To Be Announced

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

**ASQ Phoenix Section 2016 Executive Committee**

<b>Section Chair</b> <a href="#">Roger Forsyth</a>	<b>Vice Chair</b> Stephanie Thomson
<b>Secretary</b> Tim Lane	<b>Treasury</b> David Gibson
<b>Arrangement Chair</b> Jennifer Kirsten	<b>Audit Chair</b> Shruti Shyamani
<b>Education Chair</b> Matt Kas	<b>Membership Chair</b> Open
<b>Newsletter Editor</b> Walter Tighe	<b>Nominating Chair</b> Donna Horton
<b>Placement Chair</b> Andy Hodges	<b>Web Liaison/Program</b> Judy Herrmann
<b>Program</b> Tim Williams	<b>Publicity Chair</b> Barbara Haney
<b>Voice of Customer Chair</b> Jack Evenson	<b>Recertification Chair</b> Bertha Franco-Willis
<b>Scholarship Chair</b> Gene Dufoe	<b>Student Branch</b> Stephanie Thompson

**ASQ 0704 Phoenix Arizona Section**

**GENERAL MEMBERSHIP MEETING**

**THURSDAY, December 8, 2016**

**Meeting Agenda**

- 6:00 – 6:25 Arrival / Networking
- 6:30 – 6:45 Welcome and Introduction of Visitors / Executive Committee Update
- 6:45 – 7:45 Speaker Presentation
- 7:40 – 8:00 Questions / Wrap-up
- 8:00 Adjourn

Food, coffee and water are available

**Meeting room:**

**No RSVP needed, all meetings are free and open to the public.**

**For questions visit**  
[www.asqphoenix.org](http://www.asqphoenix.org) or email  
[asqphoenix0704@gmail.com](mailto:asqphoenix0704@gmail.com)

**MEETING LOCATION:**

**Edward Jones Training Facility**

**8333 S. River Parkway  
Tempe, AZ 85284**

**[VIEW MAP HERE](#)**





ASQ December Meeting,  
**Annual Holiday and Networking Meeting**

Network event – Business Card Exchange

- Members exchange business cards
- A buffet of assorted food and beverage for all to enjoy.

**ALSO,**

[Joint Meeting with APICS \(American Production and Inventory Control Society\)](#)



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## Methods to Improve Your Business Performance



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ASQ CQE, CRE, CQA, CQM*

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## Let Pivot Tables Save Time and Money

Jay Arthur, CEO/owner, KnowWare International, helps viewers combine two important daily activities--data collection and spreadsheet creation--into profitable business practice.

[Watch Now](#)

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## Tool of the Week

### Problem Concentration Diagram

A problem concentration diagram helps you connect events to physical locations, thus perhaps revealing patterns of occurrence.

[Access the  
Tool](#)

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## From Quality Press

### *The Black Belt Memory Jogger, Second Edition*

By GOAL/QPC

This pocket guide is aligned with the ASQ Six Sigma Body of Knowledge and the LSS 6001 Lean and Six Sigma Black Belt Training International Standard. The GOAL/QPC *Black Belt Memory Jogger, Second Edition* is a low-cost, easy-to-use, quick reference pocket guide that will help bring you Six Sigma success through the basic and advanced DMAIC tools that are used in typical Black Belt projects.

[Read more](#)

A horizontal banner for World Quality Month. On the left is the "WORLD QUALITY MONTH" logo with a colorful arrow graphic and the website "worldqualitymonth.org". The central blue section contains the text "Get involved and join the celebration!" followed by icons for a checkmark, a megaphone, and a circular flow of people. On the right, it says "November 2016" and includes a "Learn more" button with a right-pointing arrow.

WORLD QUALITY MONTH  
worldqualitymonth.org

Get involved  
and join the  
celebration!

November 2016

Learn more ▶

# 2017 LEAN AND SIX SIGMA CONFERENCE

LEADING THE QUALITY JOURNEY THROUGH LEAN AND SIX SIGMA  
February 27 – 28, 2017 | Phoenix, AZ | Pointe Hilton Tapatio Cliffs



**For Information and Registration**

**<http://asq.org/conferences/six-sigma/>**



## DevonWay 8<sup>th</sup> Continuous Improvement Conference

This year’s 8<sup>th</sup> [Continuous Improvement Conference](#) (Ci8) will be held at the beautiful Estancia la Jolla Hotel & Spa in San Diego, CA from **February 6 – 9, 2017**. At Ci8, you’ll hear from executives, innovators, and leaders discuss best practices on how to continuously improve operations.

## Charity Casino Night Benefiting ASQ

All aboard the USS Midway! Go all in at the DevonWay Charity Casino Night benefiting the American Society for Quality. Blackjack, poker, roulette – we’ll have all your favorites and then some.

**When:** Wednesday, February 8, 2017 from 6:00pm – 9:00pm

**Where:** USS Midway Museum



## Pricing & Registration

Register here to secure your spot: <http://www.cvent.com/d/nfqd28/4W>

ASQ Member Discount: Use code **ASQ50** for \$50 off your registration - valid for all registration types.

	<b>General Attendee</b>	<b>Global Pass</b>	<b>Casino Night</b>
<b>Description</b>	Access to all conference sessions*	Access to all conference sessions* + 1 DevonWay training track	Casino Night access only
<b>Early Bird Rate</b> (if registered by 10/31)	<b>\$899</b>	<b>\$1,899</b>	
<b>Standard Rate</b> (if registered after 10/31)	<b>\$999</b>	<b>\$1,999</b>	<b>\$299</b>
*Conference sessions include all keynotes, breakouts, meals, and evening events			

We welcome ASQ members to attend all conference sessions or just the Charity Casino Night.

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Official Newsletter of “The Valley of the Sun,” Phoenix, Arizona Section 0704  
December 2016

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For more info, please visit the [Ci8 event website](#) or contact [conference@devonway.com](mailto:conference@devonway.com) | 415.671.7948

### About “The Sun Dial”

Newsletter Editor: Walter Tighe

Tel: 602-222-9000

E-mail: [wtighe@sustainedge.com](mailto:wtighe@sustainedge.com)

Closing date for the newsletter is the **30th** of each month for the next month’s issue. Information and advertising must be submitted in a timely manner to ensure timely delivery.

### Advertising Rates

Size	Single Issue	3 or More Consecutive Issues
<b>Business Card</b>	\$25	\$20 per issue
<b>1/4 Page Advertisement</b>	\$50	\$45 per issue
<b>1/2 Page Advertisement</b>	\$100	\$90 per issue
<b>Full Page</b>	\$200	\$175 per issue