



In This Issue

- *Section Chair Letter*
- *May General Session*
- *DEKRA Advertisement*
- *ASQ World Conference
May 16-18, 2016*
- *ASQ Announcements*
- *ASQ News*

Section Addresses

Web Site

www.asqphoenix.org

Section Email

asqphoenix0704@gmail.com

ASQ National:

1-800-248-1946

ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

A Message from Our Chair - Roger Forsyth

We often talk about teams as Quality Professionals. It is hard not to be involved in one way or another in a team. Team Leaders are in the most essential management position. But how do you know your team is working well together. The answers to these questions can help you evaluate your team dynamics and work on issues that may prevent you from achieving team success.

Answer each question by entering the number below that best describes your current team.

4-Absolutely

3-Mostly True

2-Occasionally

1-Never

1. As a team member I am committed to making changes.
2. I clearly understand the purpose of my team.
3. The team leader has a process for sharing information with all team members.
4. Our team has the right members to be successful.
5. As a team member I understand how our work affects the larger goals of our company.
6. Our team is recognized for its accomplishments.
7. Team members openly express their ideas and opinions.
8. Team members have a means to see progress toward important objectives
9. My team members want to be on our team.
10. I want to be on our team.
11. Our team is able to make thoughtful decisions that all team members support.
12. Our team can have productive meetings without the influence of a team leader.
13. Our team members trust and respect each other.
14. Team members express disagreement constructively.
15. Team members willingly take on new responsibilities.
16. Team members follow through on decisions and action items.
17. Our team has established a set of ground rules and guidelines for team performance and behavior.
18. Team members are encouraged to express different points of view.
19. Our team makes time to evaluate how effective they work as a group.
20. Members of our team are held accountable for their responsibilities and assignments.

Each of these questions will lead to an action some easy, some not so easy, some are aimed at individual actions (I ...), some are aimed at the team (Team members...) and some team leadership. Getting feedback from you team on these perceptions and taking action can create a positive dynamic that will lead toward team success.

We are looking for an addition to our Executive Committee team: **Membership Chair**. This person will be responsible for section recruitment and retention efforts. This person will implement plans for maximizing membership renewals and encourage interested persons to join ASQ. Please let one of the ASQ 704 team leadership team know if you are interested in learning more.

0704 Phoenix Section Program Schedule

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our web site for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
May 12, 2016	Quality Management System Auditing Amrish Patel, GE Healthcare
June 9, 2016	To Be Announced Tony Benedict

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

ASQ Phoenix Section 2016 Executive Committee

Section Chair Roger Forsyth	Vice Chair Stephanie Thomson
Secretary Tim Lane	Treasury Ellen Ermer
Arrangement Chair Jennifer Kirsten	Audit Chair Shruti Shyamani
Education Chair Matt Kas	Membership Chair AJ Day Donna Horton
Newsletter Editor Walter Tighe	Membership /Nominating Chair Donna Horton
Placement Chair Andy Hodges	Web Liaison/Program Judy Herrmann
Program Tim Williams	Publicity Chair Barbara Haney
Voice of Customer Chair Jack Evenson	Recertification Chair Bertha Franco-Willis
Scholarship Chair Gene Dufoe	Student Branch Stephanie Thompson

ASQ 0704 Phoenix Arizona Section

GENERAL MEMBERSHIP MEETING

THURSDAY, May 12, 2016

Meeting Agenda

- 6:00 – 6:25 Arrival / Networking
- 6:30 – 6:45 Welcome and Introduction of Visitors / Executive Committee Update
- 6:45 – 7:45 Speaker Presentation
- 7:40 – 8:00 Questions / Wrap-up
- 8:00 Adjourn

Food, coffee and water are available

Meeting room:

No RSVP needed, all meetings are free and open to the public.

For questions visit www.asqphoenix.org or email asqphoenix0704@gmail.com

MEETING LOCATION:

Edward Jones Training Facility

**8333 S. River Parkway
Tempe, AZ 85284**

[VIEW MAP HERE](#)



Topic

Quality Management System Auditing

- Types of audits
- Importance of audit planning, sample selections
- Audit execution pitfalls, importance of debriefing
- Ambiguity - Is it a non-conformance, observation or nothing?
- Learning/Rewards

Speaker

Amrish Patel, GE Healthcare Mechanical Engineer with 36+ years of experience in:

- Quality Management
- Manufacturing Engineering
- Supplier Management
- Technology Transfer
- New Product Introduction
- Project Management

Roles:

- Senior Quality Auditor
- Manufacturing Engineer
- Design Engineer
- Supplier Quality Engineer
- Technology Transfer Leader
- Production Engineer
- New Product Introduction
- Project Leader

Products/Technologies:

- Medical Devices
- Telecom Products
- Store Fixtures Assemblies
- Printed Circuit Boards
- Military Products
- Fiber Optics
- Heat Treatment
- Flexible Circuits
- Scientific Instruments
- Metal Fabrication
- Electromechanical

ASQ Certifications:

- Certified Quality Auditor
- Certified Software Quality Engineer

Volunteering:

- Andre House
- Teaching children heritage singing
- UMOM
- Blood Donation
- Habitat for Humanity



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Chris Carson Direct: 480-895-9510 E-Mail: christopher.carson@dekra.com
www.dekra-forms.com



<http://asq.org/wcqi/>

Subject: ASQ World Conference - ASQ Region 7 Section Chairs and DRD's

I will be attending the ASQ Member Leader Session on Saturday May 14th as well as the World Conference May 16th – 18th. While I am there it would be great to connect with any member from Region 7 that will be attending. Also, let me know if you and any of you LC team are attending.

I provided my personal email for the members to use – versus risk of my company email blocking it.

Enclosed is a photo so members can recognize me.

Thanks,

Ed Matthews
ASQ Regional Director, R7



Name: Rong Pan

Subject:

QPRC 2016 at Tempe in June

Message:

Hi, everyone, I would like to bring your attention to this conference: ASA/ASQ Quality and Productivity Research Conference (QPRC) will be held in Hilton DoubleTree Hotel at Tempe on June 14-16. Please visit the conference website, <http://www.qprc2016.com>, for more information. Before the conference, on June 13, there will be a short course of applied Bayesian data analysis. Thank you for your attention. Please help us spread the news to your colleagues, other ASQ members, and anyone who might be interested in. Many thanks, Rong Pan Arizona State University QPRC local organizing committee chair rong.pan@asu.edu



A Celebration of 70 Years

Throughout 2016, ASQ will be marking its 70th anniversary. As part of the celebration, ASQ is inviting members to submit their earliest or most memorable experience as a member of ASQ’s global quality community. Visit asq.org/70-birthday-wishes to submit your story in 300 words or less. We’ll compile an online collection of anecdotes you’ll see throughout 2016 and beyond. Photos are also welcome — we can post one alongside each special memory.



Quality Tool of the Week: Failure Mode Effects Analysis

Failure modes and effects analysis (FMEA) is a step-by-step approach for identifying all possible failures in a design, a manufacturing or assembly process, or a product or service.

[Access the tool and template.](#)

Need to Know

**Two New Global
State of Quality
Reports Available
Now**



Effective and successful supply chains rely on meaningful metrics, and require open and honest relationships between suppliers and customers, according to a new Spotlight Report released by ASQ as part of its Global State of Quality 2 Research. ASQ also published a Spotlight Report on the role of big data in quality, featuring interviews with IBM Watson and Watson Health, and Hewlett Packard Enterprise Co. Both reports are available at

globalstateofquality.org. You can use the reports to learn how to implement measurements into your supply chain or how to leverage big data to improve organizational performance.

[Download the reports today >](#)