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## Section Addresses

### Web Site

[www.asqphoenix.org](http://www.asqphoenix.org)

### Section Email

[asqphoenix0704@gmail.com](mailto:asqphoenix0704@gmail.com)

### ASQ National:

1-800-248-1946

## ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

## A Message from Our Chair

CONNECT | LEARN | TRANSFORM

This year was ASQ's 70<sup>th</sup> Annual World Conference on Quality and Improvement (WCQI), held in the home of ASQ's HQ in Milwaukee, WI. This year marks my 5<sup>th</sup> consecutive WCQI and I am already looking forward to next year in Charlotte. Why do I keep going back year after year? It's the *Magic of Quality* actualized through Quality Connections that lead to transformational excellence! This year was no different as I connected with the diverse faces of quality (some old friends, some new), learned current and relevant best practices, and transformed both personally and professionally.

Quality connections are key. When I was new to quality, I didn't know what to expect from WCQI. I learned a lot and was amazed at all of the thought leaders in one place. I networked and my connections grew. I valued the confidence that accompanied me with such an extensive network of quality professionals on my speed dial. As I gained more experience, WCQI was a place that I could go to learn about current trends and best practices from the quality leaders of today. Here, I was able to bounce ideas off of others and receive valuable feedback.

Finally, as a member leader, WCQI is the ideal playground in which we can all come together to collaborate and identify opportunities to add value to the entire society, therefore enhancing my experience as well as the experience of others. Had I not attended my first quality conference, I would not have learned about the divisions of ASQ and volunteer member leader opportunities that have enhanced my personal and professional growth. Thank you to all of my quality connections out there who have enhanced my life and added value to the world with the magic of quality!

My favorite part of the entire conference was running into Paul Borowsky, former CEO of ASQ. I was provided the opportunity to thank him in person for taking time out of his life to chat with me on the phone about next steps in my life and career. This transformational phone conversation took place six months ago and has impacted my life significantly. To have the opportunity to say thank you in person was special for me and so much more meaningful than an email could ever be!

Hope to see you next year at ASQ's 71<sup>st</sup> Annual World Conference on Quality and Improvement!

**0704 Phoenix Section Program Schedule**

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our <a href="#">web site</a> for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
July 12, 2016	To Be Determined Bob Mitchell, COA, CQE, CQM/OE
August 11, 2016	ISO 9001:2015 What's it All About? Walter Tighe, President Sustaining Edge Solutions, Inc.

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

**ASQ Phoenix Section 2016 Executive Committee**

<b>Section Chair</b> <a href="#">Roger Forsyth</a>	<b>Vice Chair</b> Stephanie Thomson
<b>Secretary</b> Tim Lane	<b>Treasury</b> David Gibson
<b>Arrangement Chair</b> Jennifer Kirsten	<b>Audit Chair</b> Shruti Shyamani
<b>Education Chair</b> Matt Kas	<b>Membership Chair</b> Open
<b>Newsletter Editor</b> Walter Tighe	<b>Nominating Chair</b> Donna Horton
<b>Placement Chair</b> Andy Hodges	<b>Web Liaison/Program</b> Judy Herrmann
<b>Program</b> Tim Williams	<b>Publicity Chair</b> Barbara Haney
<b>Voice of Customer Chair</b> Jack Evenson	<b>Recertification Chair</b> Bertha Franco-Willis
<b>Scholarship Chair</b> Gene Dufoe	<b>Student Branch</b> Stephanie Thompson

**ASQ 0704 Phoenix Arizona Section**

**GENERAL MEMBERSHIP MEETING**

**THURSDAY, June 9, 2016**

**Meeting Agenda**

- 6:00 – 6:25 Arrival / Networking
- 6:30 – 6:45 Welcome and Introduction of Visitors / Executive Committee Update
- 6:45 – 7:45 Speaker Presentation
- 7:40 – 8:00 Questions / Wrap-up
- 8:00 Adjourn

Food, coffee and water are available

**Meeting room:**

**No RSVP needed, all meetings are free and open to the public.**

**For questions visit [www.asqphoenix.org](http://www.asqphoenix.org) or email [asqphoenix0704@gmail.com](mailto:asqphoenix0704@gmail.com)**

**MEETING LOCATION:**

**Edward Jones Training Facility**

**8333 S. River Parkway  
Tempe, AZ 85284**

**[VIEW MAP HERE](#)**



## Topic

"Integration of Two Health Systems to form HonorHealth"

## Speaker



Tony Benedict is the Vice President, Procurement & Supply Chain for [HonorHealth](#). He was previously Chief Information Officer, Vice President of Supply Chain for Tenet at Abrazo Health in Arizona.

He is currently serving as President and Director, Board of Directors for the Association of Business Process Management Professionals International and is a co-author of the Business Process Management Common Body of Knowledge versions 2 and 3.

Most recently Benedict was Senior Manager of Supply Chain Strategy at Tata Consultancy Services where he was brought on board as one of 10 consultants in the U.S. to develop opportunities in the manufacturing, health care, and high tech industries for the company's newly formed global consulting practice.

Benedict also held various management positions with Intel including global supply chain, business process improvement/management and enterprise business architecture, product line manager, commodity manager, and corporate purchasing operations.

Benedict received a bachelor's in psycho-biology from Albright College and a Master's of Business Administration with a specialization in finance and operations from University of Pittsburgh Katz Graduate School of Business. He is an Adjunct Professor and has taught Project Management at Arizona State University

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**Contact our local representative today with any questions.**

Chris Carson      Direct: 480-895-9510      E-Mail: [christopher.carson@dekra.com](mailto:christopher.carson@dekra.com)  
[www.dekra-forms.com](http://www.dekra-forms.com)

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**Name:** Rong Pan

**Subject:**

QPRC 2016 at Tempe in June

**Message:**

Hi, everyone, I would like to bring your attention to this conference: ASA/ASQ Quality and Productivity Research Conference (QPRC) will be held in Hilton DoubleTree Hotel at Tempe on June 14-16. Please visit the conference website, <http://www.qprc2016.com>, for more information. Before the conference, on June 13, there will be a short course of applied Bayesian data analysis. Thank you for your attention. Please help us spread the news to your colleagues, other ASQ members, and anyone who might be interested in. Many thanks, Rong Pan Arizona State University QPRC local organizing committee chair [rong.pan@asu.edu](mailto:rong.pan@asu.edu)

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## A Celebration of 70 Years

Throughout 2016, ASQ will be marking its 70<sup>th</sup> anniversary. As part of the celebration, ASQ is inviting members to submit their earliest or most memorable experience as a member of ASQ’s global quality community. Visit [asq.org/70-birthday-wishes](http://asq.org/70-birthday-wishes) to submit your story in 300 words or less. We’ll compile an online collection of anecdotes you’ll see throughout 2016 and beyond. Photos are also welcome — we can post one alongside each special memory.



## ASQ® TV: Risk Management and FMEA



Hear from Denise Robitaille on why the ISO 9001:2015 revision moved away from preventive action toward risk-based thinking, and learn how traditional preventive actions tools can satisfy the new requirements. [View the video.](#)

## Tell Us About the New Voices of Quality



Quality Progress is looking for the young, passionate, up-and-coming quality leaders and trailblazers. If you know someone who fits the bill, submit your nomination to be considered for a future QP article. Nominate your boss, an employee, a colleague—or yourself.

[Read more and submit your nomination.](#)