



In This Issue

- Section Chair Letter
- August General Session
- ASQ Articles and News

Section Addresses

Web Site

www.asqphoenix.org

Section Email

asqphoenix0704@gmail.com

ASQ National:
1-800-248-1946

ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

Dear ASQ-0704 Members,

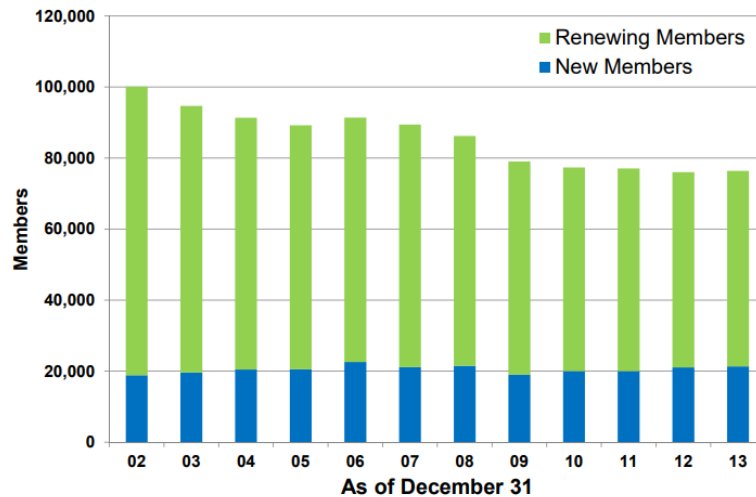
You may find this interesting...

ASQ'S MISSION

To increase the use and impact of quality in response to the diverse needs of the world.

Currently, ASQ champions people passionate about quality in more than 150 countries. ASQ operates Regional Centers in North Asia, South Asia, Latin America and the Middle East/Africa. ASQ's global offices provide local access to the quality community, career development, credentials, knowledge, and information services. ASQ also collaborates with a network of World Partners® spanning 24 countries.

Membership Trends



To achieve this, ASQ maintains a business plan, society bylaws, and policies and procedures. There are two main groups that all of us belong to as section members or as part of a technical division or both.

The Technical Communities Council (TCC) represents Society technical communities in matters of governance, administration, and operations. Technical Communities, so designated by the ASQ Board of Directors, are groups whose basic purposes involve the general and/or dissemination of the Quality Body of Knowledge.

The Section Affairs Council (SAC) represents the Society's North American Sections and Section-related member units in matters of governance, administration, and operations. Both of these groups are made up of volunteers. Both groups interface of their members' behalf with the Executive Council, the Board of Directors (BoD), Society boards, councils, committees, and member units, and ASQ Staff.

Here's hoping to see you at the August meeting when Garth Conrad presents about Using Data Visualization to Inspire Action.

Donna Horton – Chair, ASQ 0704, Valley of the Sun

0704 Phoenix Section Program Schedule

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our web site for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
August 10, 2017	Using Data Visualization to Inspire Action Garth Conrad
September 14, 2017	Requirements for Auditing SAE AS9100 Andrew Feinberg

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

ASQ Phoenix Section 2017 Executive Committee

Section Chair Donna Horton	Vice Chair Garth Conrad
Secretary Tim Lane	Treasury David Gibson
Arrangement Chair Jennifer Kirsten	Audit Chair Shruti Shyamani
Education Chair Matt Kas	Membership Chair Gail Weart
Newsletter Editor Walter Tighe	Nominating Chair Roger Forsyth
Placement Chair TBD	Web Liaison/Program Judy Herrmann
Program Chair Tonya Pruitt	Publicity Chair Barbara Haney
Voice of Customer Chair Jack Evenson	Recertification Chair Bertha Franco-Willis
Scholarship Chair Gene Dufoe	Immediate Past Chair Roger Forsyth

ASQ 0704 Phoenix Arizona Section
GENERAL MEMBERSHIP MEETING

THURSDAY, August 10, 2017

Meeting Agenda

- 6:00 – 6:25 Arrival / Networking
6:30 – 6:45 Welcome and Introduction of
Visitors / Executive Committee Update
6:45 – 7:45 Speaker Presentation
7:40 – 8:00 Questions / Wrap-up
8:00 Adjourn

Food, coffee and water are available

Meeting room:

**No RSVP needed, all meetings are free
and open to the public.**

For questions visit
www.asqphoenix.org or email
asqphoenix0704@gmail.com

MEETING LOCATION:

**Edward Jones Training
Facility**

**8333 S. River Parkway
Tempe, AZ 85284**

[VIEW MAP HERE](#)



Topic

Talking statistics with non-Quality oriented people can sometimes lead to confusion and lack of action within an organization. The old adage is that a picture is worth a 1000 words. Well using data visualization (pictures) can help explain statistics in manner that can be easily understood by all. This presentation will demonstrate a practical application of data visualization for a problem identified through trending of customer complaints.

Speaker

Garth Conrad has been the Vice President of Quality for Bard Peripheral Vascular and Bard Biopsy headquartered in Tempe, AZ since 2015.

Garth joined Bard from Medtronic where he had served as the Vice President of Quality for the Spinal & Biologics business. He began his career working with the aerospace industry holding various roles in engineering, project management and Six Sigma. In 2000 he moved to the Medical device industry joining Johnson & Johnson’s Ethicon business. Garth is actively involved in the FDA’s Case for Quality initiative being led by the Medical Device Innovation Consortium (MDIC) and is currently the Vice-Chair for the Phoenix section of the American Society for Quality (ASQ). Garth received a Bachelor of Science Degree in Materials Engineering from the Rensselaer Polytechnic Institute in Troy, NY and a Master of Business Administration from Union University in Jackson, TN.

Upcoming Events: Around the Region

ASQ San Diego 2017 Conference – Quality and Culture Change
November 3-4 -, 2017 in San Diego, California

A regional annual quality conference hosted by ASQ San Diego Section 0703 bringing member value to local quality professionals and organizations focused on Quality Improvement, Culture Change, and increasing Effectiveness and Efficiency..

- Friday: Four half day workshops
- Saturday: Keynote and 3 Session Tracks

Call for Speakers is now Open. For Registration and Sponsorship information, contact: Mark Claywell, San Diego 0703 Conference Chair, mclaywell.mc@gmail.com or visit the [ASQ San Diego 0703](http://www.asqsandiego.org) web site.



ASQ San Diego 2017 Conference

Quality and Culture Change

November 3rd & 4th in Beautiful San Diego



Friday: Four half day workshops (all day)
Networking Event Friday Evening
Saturday: Keynote and 3 Session Tracks
Call for Speakers OPEN
Send in your proposal topics today

For Registration and Sponsorship information, contact:

Mark Claywell, San Diego 0703 Conference Chair, mclaywell.mc@gmail.com

OR Visit the ASQ San Diego 0703 web site at <http://www.asqsandiego.org/index.html>



San Diego
Section
The Global Voice of Quality™

Sponsored by
'Your Organization Here'





[Audit Conference Preview](#)

Five ASQ divisions are joining with the Audit Division for the 26th [Annual ASQ Audit Division Conference](#) in Dallas, TX, on October 12 – 13, 2017. "Blueprint for a Successful Audit Program: Acknowledge the Past, Embrace the Present, Prepare for the Future" will offer dozens of presentations for all quality professionals, beginner to seasoned pro. Audit Division past chair Nancy Boudreau has prepared a preview for member leaders.

[Read details](#)



[Call for Proposals](#)

You can be a presenter at the 2018 World Conference on Quality and Improvement (WCQI) in Seattle, WA. Proposals are now being accepted. Member leaders are encouraged to showcase their organization's success stories, share best practices, or speak on the newer disruptive innovations. The theme is "The Innovation of YOU." The deadline to submit is August 4, 2017.

[Submit proposal](#)

2017 Salary Survey

Each year, the *Quality Progress* Salary Survey report provides the insights quality professionals need to prepare for performance reviews, job interviews, or scope out career opportunities. Before we can crunch the numbers and prepare such valuable analysis, we need quality professionals like you to complete the survey questionnaire.



[Access
questionnaire](#)

-



Benchmarking

Today, we'll learn the basics of benchmarking, review the recommended six phases of a successful benchmarking process, and finally, we'll get reacquainted with one vital ingredient in benchmarking: metrics.

[View the
video](#)

About "The Sun Dial"

Newsletter Editor: Walter Tighe

Tel: 602-222-9000

E-mail: wtighe@sustainingedge.com

Closing date for the newsletter is the **30th** of each month for the next month's issue. Information and advertising must be submitted in a timely manner to ensure timely delivery.

Advertising Rates

Size	Single Issue	3 or More Consecutive Issues
Business Card	\$25	\$20 per issue
1/4 Page Advertisement	\$50	\$45 per issue
1/2 Page Advertisement	\$100	\$90 per issue
Full Page	\$200	\$175 per issue