



In This Issue

- *Section Chair Letter*
- *December General Session*
- *ASQ Articles and News*
- *2018 ASQ Lean Six Sigma Conference - Phoenix Feb 26-27, 2018*

Section Addresses

Web Site

www.asqphoenix.org

Section Email

asqphoenix0704@gmail.com

ASQ National:

1-800-248-1946

ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

Dear ASQ-0704 Members,

Important stuff: The annual holiday meeting is next week!

Do you have quality books that you no longer need, but would like to share with another quality professional? Bring up to three of your favorites to trade or give away to the holiday meeting on December 14th.

Our December meeting will have a special presentation. At the 2016 World Conference for Quality & Improvement, award-winning public speaker John Baranzelli discussed some exciting new research on the art and science of influence and power in the modern organization. Come and watch his entertaining and thought-provoking seminar. Slides will be available on the section website.

Our holiday meeting menu is being finalized. If you plan to attend and have dietary restrictions -- vegetarian, gluten-free, and so forth -- please let us know ASPA! Use the contact form on the website, or email one of the section leaders directly.

Here's wishing you happy holidays, and that you enjoy the presentation.

Donna Horton – Chair, ASQ 0704, Valley of the Sun

0704 Phoenix Section Program Schedule

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our web site for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
December 14, 2017	Influence and Power in the Modern Organization John D. Barazelli
January 11, 2018	To Be Announced

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

ASQ Phoenix Section 2017 Executive Committee

Section Chair Donna Horton	Vice Chair Garth Conrad
Secretary Tim Lane	Treasury David Gibson
Arrangement Chair Jennifer Kirsten	Audit Chair Shruti Shyamani
Education Chair Matt Kas	Membership Chair Gail Weart
Newsletter Editor Walter Tighe	Nominating Chair Roger Forsyth
Placement Chair TBD	Web Liaison/Program Judy Herrmann
Program Chair Tonya Pruitt	Publicity Chair Barbara Haney
Voice of Customer Chair Jack Evenson	Recertification Chair Bertha Franco-Willis
Scholarship Chair Gene Dufoe	Immediate Past Chair Roger Forsyth

ASQ 0704 Phoenix Arizona Section
GENERAL MEMBERSHIP MEETING

THURSDAY, December 14, 2017

Meeting Agenda

- 6:00 – 6:25 Arrival / Networking
6:30 – 6:45 Welcome and Introduction of
Visitors / Executive Committee Update
6:45 – 7:45 Speaker Presentation
7:40 – 8:00 Questions / Wrap-up
8:00 Adjourn

Food, coffee and water are available

Meeting room:

**No RSVP needed, all meetings are free
and open to the public.**

For questions visit
www.asqphoenix.org or email
asqphoenix0704@gmail.com

MEETING LOCATION:

**Edward Jones Training
Facility**

**8333 S. River Parkway
Tempe, AZ 85284**

[VIEW MAP HERE](#)



Topic

Influence and Power in the Modern Organization
From the 2016 World Conference on Quality & Improvement

In the modern organization, the ability to develop and use influence and power is essential to the success of every quality professional. In this entertaining and thought-provoking one-hour seminar, award-winning public speaker John Baranzelli will discuss exciting new research on the art and science of influence and power in the modern organization.

Speaker

John Baranzelli is the Engineer of Design and Environment for the Illinois Department of Transportation (IDOT) and the author of the book Making Government Great Again: Mapping the Road to Success with ISO 9001:2008. Mr. Baranzelli is a registered professional engineer and a second generation IDOT employee with over 22 years experience in the public sector. John graduated in 1990 from the University of Illinois at Urbana-Champaign with a Bachelor’s degree in Civil Engineering. In 2006, John coordinated the first successful ISO 9001 certification in the nation of a state transportation agency. John is an award-winning public speaker who has spoken at locations throughout the United States and Canada on the subjects of change management and leadership. John has been a member of the American Society of Quality since 2005 and is currently the Chair of the ASQ Government Division.

2018 Manufacturing Outlook



The shortage of skilled workers has surpassed the economy as manufacturers' biggest hurdle. The ASQ 2018 Manufacturing Outlook Survey found that 41 percent of respondents said finding skilled workers will be their top challenge next year, while 30 percent are more worried about the economy. You can read the survey summary and ASQ Chair Eric Hayler's comments.

[Read the summary](#)



[New Research Presentation](#)

ASQ has created a PowerPoint presentation based on the 2017 Forbes Rising Economic Power of Quality research. This actionable research provides quality professionals with a roadmap to create a better connection between quality efforts and corporate performance. Member leaders are encouraged to share this presentation with their unit, and/or with their organizations to drive quality initiatives.

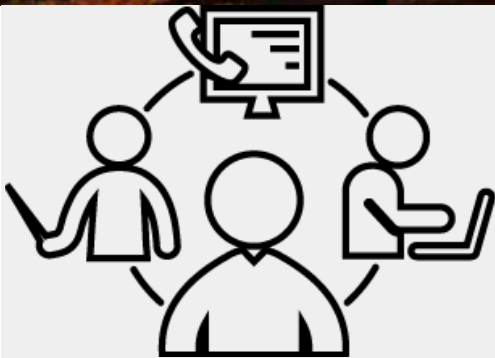
[Access the PowerPoint](#)



Innovation and Process Approach

John E. "Jack" West is a long-time member of the U.S. Technical Advisory Group to ISO Technical committee 176 (TAG 176) and a former TAG 176 chair. He's currently a member of international strategic committees that work to define and guide the standard revision process. In this brief video, West discusses innovation and the process approach as they relate to ISO 9001:2015.

[Read more](#)



[*Lean and Six Sigma Conference*](#)

2018 ASQ Lean Six Sigma Conference
Click for More Information and Registration

Phoenix, Arizona February 26 - 27, 2018.

Register now and receive \$100.00 off through January 12.