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Section Addresses

Web Site

www.asqphoenix.org

Section Email

asq0704contactus@gmail.com

ASQ National:
1-800-248-1946

ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

Wow, the first quarter of 2018 has moved past already. As a part of our section's leadership we continue to move forward with our plans to provide the Quality resources you need.

As noted last month, our team is going try to cover some of the benefits ASQ has to offer. This month we will cover the section website and social media communication. Our intention here is to "Interact with the ASQ Phoenix section - Build a stronger community of practice." Currently, in order to send a common message we have:

The Section Website, <https://asqphoenix.org/>, is the primary location to find what is going on or who to contact for Section's events and information. The Site also has information and links for career enhancement and an archive of previous programs and general information.

The Sun Dial newsletter, is emailed to all members who Opt-in to receive it each month. Besides the monthly update of events and leadership there will be news from ASQ, conference and seminar information, or featured articles.

Linked-in Group, <https://www.linkedin.com/groups/153759>, a closed group of section members only for professional networking, reminders, Section and other quality contacts along with other communications.

Facebook page, <https://www.facebook.com/groups/881240462022723>, A closed group for discussions, announcements, photos and social media communication.

Twitter, <https://twitter.com/ASQPhoenix>, @asqphoenix follows many Quality thought leaders, ASQ HQ, ASQ Sections and Divisions, other Quality-related sites.

Tryout these sites to see the latest information on what is going on with your section and in the world of quality. Please let us know how we are doing and what information you would like to see. We look forward to finding you there.

This month's presentation topic is on streamlining business processes and eliminating wastes by Vic Nanda. Something we are always working to do, but the emphasis with this method will to accelerate the change. In addition Vic will joined by a special guest that will provide a report on the analysis of risk factors for heart disease based on data from the US Center for Disease Control. This should be an interesting application of statistical techniques with common data.

As a reminder ASQ's WCQI, the largest gathering of world Quality leaders will be in Seattle starting April 30. There is still time to register and arrange your plans to go. We look forward to seeing you for at one of our events.

**Official Newsletter of “The Valley of the Sun,” Phoenix, Arizona Section 0704
April 2018**

Dave Gibson - Chair ASQ-
0704, Valley of the Sun.

0704 Phoenix Section Program Schedule

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our web site for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
April 12, 2018	Step by Step Guide to Streamline Business Processes and Banish Waste in 3 Days Vic and Hersh Nada
May 10, 2018	To Be Announced

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

ASQ Phoenix Section 2017 Executive Committee

Section Chair David Gibson	Vice Chair Garth Conrad
Secretary Tim Lane	Treasury Amrish Patel
Arrangement Chair Jennifer Kirsten	Audit Chair Shruti Shyamani
Education Chair Matt Kas	Membership Chair Pamela McGuire
Newsletter Editor Walter Tighe	Nominating Chair Donna Horton
Placement Chair OPEN	Web Liaison/Program Robert Mitchell
Program Chair Bode Isaacs-Sodeye	Publicity Chair Barbara Haney
Voice of Customer Chair Jack Evenson	Recertification Chair Bertha Franco-Willis
Scholarship Chair Natalie Wong	Student Section Liaison OPEN

ASQ 0704 Phoenix Arizona Section
GENERAL MEMBERSHIP MEETING

THURSDAY, April 12, 2018

Meeting Agenda

- 6:00 – 6:25 Arrival / Networking
- 6:30 – 6:45 Welcome and Introduction of
Visitors / Executive Committee Update
- 6:45 – 7:45 Speaker Presentation
- 7:40 – 8:00 Questions / Wrap-up
- 8:00 Adjourn

Refreshments are available

Meeting room:

**No RSVP needed, all meetings are free
and open to the public.**

For questions visit
www.asqphoenix.org or email
asqphoenix0704@gmail.com

MEETING LOCATION:

**Edward Jones Training
Facility**

**8333 S. River Parkway
Tempe, AZ 85284**

[VIEW MAP HERE](#)



Topic

Step by Step Guide to Streamline Business Processes & Banish Waste in 3 days.

One of the biggest operational challenges facing companies today are that they are encumbered by complex and inefficient business processes. Operational inefficiencies diminish not only a company's product and service quality and customer experience but act as a major competitive disadvantage that gradually erodes a company's competitive position. Business groups and functional teams perform local optimization of their functional areas, ignoring the cross-dependencies and bottlenecks in the overall business process or value stream of which they only perform a part. This presentation provides a 10-step proven blue print to conduct a "transformation Workshop" to streamline any business process into a lean, efficient, and optimized business process that on average is 25-50% more efficient and shorter than the baseline process. The methodology works regardless of the type of industry or business process. Case studies will be presented to demonstrate application of the methodology in real-world situations. Practical tips regarding keys to success and pitfalls to avoid in conduct of such transformation workshops will be shared.

Speakers

Vic Nanda is Master Black Belt consultant. He has 22 years experience in process improvement, business transformation, and quality management systems. He is the author of three quality books and several peer-reviewed publications on Six Sigma, Quality Management Systems and ISO 9000. Vic's expertise includes Lean Six Sigma, Kaizen, ISO 9000, CMMi®, ITIL®, and TL 9000. In recognition of his professional achievements and contributions to the field of quality, he was awarded the prestigious American Society for Quality Feigenbaum Medal in 2006. Vic is a past Chair and current member of the Award Committee of the ASQ Feigenbaum Medal, Member of Editorial Review Board of ASQ - Software Quality Professional Journal, Member of Standard Review Board for ASQ Quality Press, and Senior Member of ASQ.

He is is a Certified Six Sigma Master Black Belt, ASQ CMQ/OE, ASQ CQA, ISO 9000 Lead Auditor, ASQ CSQE, and Certified in ITIL Service Management Foundations. He has a MS in computer science from McGill University, Canada.

Hersh Nanda is a Junior High student at Basis Chandler. He is a National Junior Honor Society member since 2016, and a John Hopkins University National Merit Scholar. Hersh will present interesting findings of a science project that were selected as the best medical project from Basis Chandler for the Arizona Science Fair and is currently in review with ASQ Quality Progress for publication.



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Contact us with any questions.

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[ASQTV: Transitioning Advantages, Expected Investment and Advice](#)

Robert Freeman discusses transitioning to ISO 9001:2015, including advantages of doing so, and expected time and money investments.

[Watch Now](#)



[Is it Risk Management or Preventive Action?](#)

People seem to be divided into two camps regarding the wording related to the subject of risk found in ISO 9001:2015—those who believe that risk-based thinking is totally new, and those who believe it's a repackaging of preventive action. The truth is, it's neither extreme but rather falls someplace in the middle.

[Read More](#)

[Organizational Context and Risk-Based Thinking](#)

ISO 9001:2015 contains two major revisions related to organizational context and risk-based thinking. Implementation of a QMS should consider the interplay of the various risks an organization faces. Risk-based thinking examines the differential impacts that an individual risk can have on different processes and how multiple risk factors impact the overall outcome of an organization's stated goals.

[Read More](#)



Registration for the [2018 World Conference on Quality and Improvement](#) and ASQ wants to see you there!

Get ready for three exciting days full of [inspiring presentations](#) that focus on innovation in the workplace—including out-of-the-box thinking, paradigm shifts, and challenging the status quo.

[This year's sessions](#) are designed to advance your knowledge, [build your connections](#) with quality experts, and [inspire you](#) with thought leaders and real-world achievements of peers and International Team Excellence Award teams from around the world.

You won't want to miss the excitement, enlightenment, and development opportunities coming to Seattle, WA. This year's conference is centered on the theme: [The Innovation of YOU!](#)

