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Section Addresses

Web Site

www.asqphoenix.org

Section Email

asq0704contactus@gmail.com

ASQ National:

1-800-248-1946

ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

Dear ASQ-0704 members, John McCain remembrance

With the events of this week I thought I would take a brief deviation from my typical message. I don't mean to be political so please take this as a message of unity and collaboration.

This past week Phoenix, the state of Arizona and the country have lost a great leader and voice for collaboration. Our senator John McCain has passed away. While I can't say he has had much connection with ASQ or Quality movement, besides support of quality American goods. In the words that been spoken in his honor I hear the need to come together and work for the common good. Something we all will need to keep in mind as the organization goes through some very serious changes. There are strong opinions on each side of the debate however we will need to work together for the greater good of the organization. I am hoping his words continue to ring true and we can get the job done that is needed.

Ok back to the communication for the section.

I would like welcome our new leadership leader - Deepa Deepa has agreed to take the position of Publicly Chair the Section's Executive committee.

We are also getting to the point of the year where we will need to plan for leaders going into next year. We will be collecting nominations over the next several weeks for the section team and the new region is due for director this year. Please contact one of our executive leaders if you have a name for consideration.

The ASQ Section transition is moving forward as our budget and business plan will be submitted by the end of the month. Our team will be refining the plans we discussed last month to meet this target.

To wrap up this message please join us for the membership meeting this month. Kazue Balint will be presenting A Stratification Project (Quality in food processing) This should be an interesting topic for an industry we haven't heard much from. We look forward to seeing you there.

Thank you,

Dave Gibson - Chair ASQ-0704, Valley of the Sun.

0704 Phoenix Section Program Schedule

| Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our web site for the most up-to-date information. | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| Month | Program 6:00p.m. – 8:00p.m |
| September 13, 2018 | Stratification Project (Quality in food processing) Kazue Balint |
| October 11, 2018 | MoreStream-LSS Training/Engine Data Analysis Case Study William Hathaway |

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

**ASQ Phoenix Section 0704
2018 Executive Committee**

| | |
|------------------------------------------------------|---------------------------------------------------------------|
| Section Chair David Gibson | Vice Chair Garth Conrad |
| Secretary Tim Lane | Treasury Amrish Patel |
| Arrangement Chair Jennifer Kirsten | Audit Chair Shruti Shyamani |
| Education Chair Matt Kas | Membership Chair Wayne Haggstrom |
| Newsletter Editor Walter Tighe | Nominating Chair Donna Horton |
| Placement Chair Donna Horton | Internet Liaison/Social Media Coord Robert Mitchell |
| Program Chair Bode Isaacs-Sodeye | Publicity & OutReach Chair Deepa Deepa |
| Voice of Customer Chair Bill Hoddy | Recertification Chair Bertha Franco-Willis |
| Scholarship Chair Natalie Wong | Student Section Liaison Dani Eldred |

ASQ 0704 Phoenix Arizona Section

GENERAL MEMBERSHIP MEETING

THURSDAY, September 13, 2018

Meeting Agenda

- 6:00 – 6:25 Arrival / Networking
- 6:30 – 6:45 Welcome and Introduction of Visitors / Executive Committee Update
- 6:45 – 7:45 Speaker Presentation
- 7:40 – 8:00 Questions / Wrap-up
- 8:00 Adjourn

Refreshments are available

Meeting room:

No RSVP needed, all meetings are free and open to the public.

For questions visit www.asqphoenix.org or email asq0704contactus@gmail.com

MEETING LOCATION:

Edward Jones Training Facility

**8333 S. River Parkway
Tempe, AZ 85284**

[VIEW MAP HERE](#)



Topic

Process Improvement efforts amid new and traditional challenges (e.g., uncertain demands, inventory cost vs. stock out risk) facing Food Supply Chain Industry.

Speaker

Kazue Balint is Shamrock Foods Company’s Senior Master Black Belt for the Business Process Improvement (BPI) Center of Excellence. Kazue has over 15 years’ experience in business process improvement in the Finance, Food Delivery and Manufacturing industries. Kazue received her Six Sigma Green Belt and Black Belt certifications from American Express. Kazue received Master Black Belt certifications from American Express and Arizona State University Fulton School of Engineering. She has a Bachelor of Science in Accounting and Master of Taxation from W. P. Carey School of Business, Arizona State University. She started her career as Tax researcher and consultant with Arthur Andersen.

In her current role at Shamrock Foods Company, she leads a team of process improvement professionals to move the company’s lean and process improvement culture forward. In addition to overseeing projects focused on improving company’s food sales, manufacturing and distribution processes, she established an employer sponsored learning and development community called Continuous Improvement Council to disseminate process improvement culture throughout the organization.

In her spare time, Kazue plays classical music on the piano, violin and is an active member for Phoenix Piano Club and Arizona Chamber Music Experience. She enjoys spending time with her husband and two golden retrievers Emma and Charlie who are also musical.



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Contact us with any questions.

Clifton Slater

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**EXPLAINING eAUDITS:
A NEW METHOD FOR
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[A New Approach to Organizational Success](#)

Steve Czupryna, quality process engineer, Samson Rope Technologies, discusses beneficial techniques that can help an organization achieve success in quality management, internal audits and waste awareness.

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LEAN PRACTITIONER SUMMIT



SCHEDULE

KELLOGG CENTER

3801 W Temple Ave, Pomona, CA 91768

DAY 1

| | |
|-------------|--------------------------|
| 7 - 8 AM | Registration & Breakfast |
| 8 - 8:30 AM | Welcome |
| 8:30 - Noon | Morning Tours |
| 12 - 1 PM | Lunch |
| 1 - 4:30 PM | Afternoon Tours |
| 5 - 7 PM | Dinner reception |

DAY 2

| | |
|-----------|-----------|
| 7 - 8 AM | Breakfast |
| 8 - Noon | Workshops |
| 12 - 1 PM | Lunch |
| 1 - 4 PM | Workshops |

GILDAN - MICHAEL KORS - POMONA VALLEY HOSPITAL - HAYWARD

Kellogg West Hotel & Conference Center

Special Summit Rate until Oct 11, 2018: \$95/\$99 per night rate plus tax

Use code: ASQ Lean Enterprise Division

Reservations: (909) 869-2222

For More Information on the Lean Practitioner Summit click the link
<https://socalqualityconference.com/>

[Standards Culture: The Cultural Character of Standards Development](#)

We evolve, our systems evolve, our applications change and, in the process, so do we. Being a part of these changes and aware of the forces that drive them is deeply embedded in standards work because, in the end, standards define, enable, uplift and embody culture at large.

[Read More](#)

[ISO 9001 Compliance Alone Isn't Enough](#)

Quality professionals must be concerned about complying with the requirements of ISO 9001:2015, but the job does not stop there. To be successful, you need a sharp focus on developing and deploying processes that add value.

[Read More](#)

[Speaking Your Language: The Newly Updated QP Quality Glossary](#)

To build on the terms and definitions that have formed the language of quality over the years requires—to draw from our lexicon—continuous improvement. That's what QP editors set out to do—recruiting four quality veterans and subject matter experts to review and refresh QP's Quality Glossary. Download this invaluable resource now.

[Read More](#)

[A Bridge to the Future](#)



Pictured above is the Hernando DeSoto Bridge on the Mississippi River at sunset in Memphis, TN.

The 20th century provided the greatest technological advances in the history of mankind. Quality, too, has seen significant advances over the past century. During the 2018 ASQ Inspection Division conference, October 18 – 19, 2018, in Memphis, TN, leading experts will explain how quality will serve as a bridge to the future. Individuals and organizations will better understand expanding global supply chains, evolution in management and leadership systems, and effective strategic planning. Three days of workshops precede the conference. Save the dates!

[Read more](#)

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| <p>About “The Sun Dial” Newsletter Editor: Walter Tighe Tel: 602-222-9000 E-mail: wtighe@sustainingedge.com</p> <hr/> <p>Closing date for the newsletter is the 30th of each month for the next month’s issue. Information and advertising must be submitted in a timely manner to ensure timely delivery.</p> | <p>Advertising Rates</p> | | |
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