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Section Addresses

Web Site

www.asqphoenix.org

Section Email

asq0704contactus@gmail.com

ASQ National:

1-800-248-1946

ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

Fall is here and we are looking toward the end of the year already.

ASQ's SAC to GCC transition is in the final stages of approval with a GO - NOGO decision by the Board of directors later this month. If approved our Phoenix section will become part of the Mountain region and our bank accounts will transfer to myASQ Finance. As with any change there will be some good and some challenge. As members we are working hard not to have too much of the challenge filter down to you. For the good, we have submitted the 2019 Business plan we are planning to make some significant investments in technology to be able to bring the member meetings on line and bring one or two top grade speakers in.

Later this month we will be participating in Fulton Career Exploration Nights at ASU. On the 16 we will be at the Memorial Union, Tempe main campus, and on the 24th at the Polytechnic location. We are hoping to spark a bit of Quality interest in a few young minds and maybe collect some participation for a student section.

Last month we trialed our first run at a Webcast of our presentations. Like any new program there a couple challenges to a completely smooth implementation, but the program did go off and we are working on the necessary improvements to keep the system on line. Many thanks to the team pulling this together - Bob Mitchell, Meanie Galloway and Ginger Myers. Please check our website if you wish to participate in a meeting through the on line format.

Once again ASQ will be bringing the Lean - Six Sigma Conference to Phoenix next spring. Our section has once again been asked to help out by providing volunteers. For one day of helping with speaker introductions and room monitor you have full access to another of the conference. If you are interested please contact our coordinators Ellen Ermer (ellen_ermer@yahoo.com) and Jennifer Kirsten (JKirsten@mycts.org) to be added to the list. In addition this year we are going to try hosting a table for the Expo portion of the conference. So while you are there swing by and let us know your interests we would appreciate the opportunity to discuss what you are looking for outside the typical meeting environment.

There has been a bit of a change in our presentation this. As will occasionally happen our planned speaker ran into a conflict. However our PR Chair and Webmaster Bob Mitchell 'QualityBob' has agreed to step up provide a discussion on "Strategies to Improve Change Readiness. " Certainly a timely topic weather you are working with ASQ regional transition, Quality 4.0 or just what is coming up for a new year. We look forward to seeing you there.

Thank you,

Dave Gibson - Chair ASQ-0704, Valley of the Sun.

0704 Phoenix Section Program Schedule

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our web site for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
October 11, 2018	Strategies to Improve Change Readiness Robert 'QualityBob' Mitchell
November 8, 2018	SWAE "Process Level" Award Process Wayne Haggstrom and Karen Shepard

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

ASQ Phoenix Section 2018 Executive Committee

Section Chair David Gibson	Vice Chair Garth Conrad
Secretary Tim Lane	Treasury Amrish Patel
Arrangement Chair Jennifer Kirsten	Audit Chair Shruti Shyamani
Education Chair Matt Kas	Membership Chair Wayne Haggstrom
Newsletter Editor Walter Tighe	Nominating Chair Donna Horton
Placement Chair Donna Horton	Internet Liaison/Social Media Coord Robert Mitchell
Program Chair Bode Isaacs-Sodeye	Publicity and Outreach Chair Deepa Deepa
Voice of Customer Chair Bill Hoddy	Recertification Chair Bertha Franco-Willis
Scholarship Chair Natalie Wong	Student Section Liaison Dani Eldred

ASQ 0704 Phoenix Arizona Section

GENERAL MEMBERSHIP MEETING

THURSDAY, October 11, 2018

Meeting Agenda

6:00 – 6:25 Arrival / Networking

6:30 – 6:45 Welcome and Introduction of
Visitors / Executive Committee Update

6:45 – 7:45 Speaker Presentation

7:40 – 8:00 Questions / Wrap-up

8:00 Adjourn

Refreshments are available

Meeting room:

**No RSVP needed, all meetings are free
and open to the public.**

**For questions visit www.asqphoenix.org
or email asq0704contactus@gmail.com**

MEETING LOCATION:

**Edward Jones Training
Facility**

**8333 S. River Parkway
Tempe, AZ 85284**

[VIEW MAP HERE](#)



Topic

Strategies to Improve Change Readiness"

The topic for discussion among the ASQ Roundtable participants this past September focused on strategies for reducing resistance to change. Change is all around us. Change is constant and accelerating. The successful change project recognizes that the team, stakeholders, influencers and the people directly impacted by the proposed change must first understand the change and how it affects them; their reservations, concerns and resistance must be acknowledged and addressed, and they must all embrace the change. This month's ASQ Phoenix Program will share thoughts from the ASQ Influential Voices of Quality Roundtable, insights from several notable change experts, discuss how change management is addressed in ISO-9001 and the Baldrige Criteria, and Bob will offer several proven strategies, methods and tools to help accelerate change acceptance.

Speaker

Robert 'QualityBob' Mitchell has been active in the Quality profession for over 35 years. Bob is a Fellow and member leader within ASQ, having previously served as Chair of the ASQ Statistics Division and the ASQ Minnesota section 1203. Bob holds CQA, CQE and CMQ/OE ASQ professional certifications. Bob retired from 3M in 2015 having served as Quality Manager for several 3M Divisions, and senior manager of 3M's Corporate Quality and Lean Six Sigma staff groups. Bob is a regular contributor to ASQ's Roundtable as a recognized global Influential Voice of Quality.



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[A Holistic Approach to Identifying and Mitigating Risk](#)

Business leaders are turning to enterprise risk management (ERM) to help them proactively identify, analyze and manage risks and opportunities that have the potential to impact their organizations. For ERM to be useful, it must address at least eight different types of risk.

[Read More](#)



[A New Approach to Organizational Success](#)

Steve Czupryna, quality process engineer, Samson Rope Technologies, discusses beneficial techniques that can help an organization achieve success in quality management, internal audits and waste awareness.

[Watch Now](#)



LEAN PRACTITIONER SUMMIT



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November 1st & 2nd, 2018

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REGISTER

LEAN PRACTITIONER SUMMIT



SCHEDULE

KELLOGG CENTER

3801 W Temple Ave, Pomona, CA 91768

DAY 1

7 - 8 AM	Registration & Breakfast
8 - 8:30 AM	Welcome
8:30 - Noon	Morning Tours
12 - 1 PM	Lunch
1 - 4:30 PM	Afternoon Tours
5 - 7 PM	Dinner reception

DAY 2

7 - 8 AM	Breakfast
8 - Noon	Workshops
12 - 1 PM	Lunch
1 - 4 PM	Workshops

GILDAN - MICHAEL KORS - POMONA VALLEY HOSPITAL - HAYWARD

Kellogg West Hotel & Conference Center

Special Summit Rate until Oct 11, 2018: \$95/\$99 per night rate plus tax

Use code: ASQ Lean Enterprise Division

Reservations: (909) 869-2222

For More Information on the Lean Practitioner Summit click the link
<https://socalqualityconference.com/>

[Ask the Experts: Process Review Requirement in 9001?](#)

Is there a requirement in the 9001:2015 standard for annual monitoring/reviews of processes? What are any such requirements for process reviews?

[Read More](#)

[Using a QMS Internal Audit Program as a Strategic Business Tool](#)

Many organizations view their internal audit programs as little more than a box-checking activity. But when applied correctly, the internal audit program can be leveraged as a strategic tool that can render amazing insight into the strengths and weaknesses of any organization.

[Read More](#)

[How to Manage Organizational Risk through Supplier Audit Programs](#)

In today's world, a significant part of organizational value is created through globally diverse suppliers. Conducting a successful supplier audit using lean tools can be a way to identify, assess and mitigate organizational risk.

[Read More](#)

About “The Sun Dial”

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Closing date for the newsletter is the **30th** of each month for the next month's issue. Information and advertising must be submitted in a timely manner to ensure timely delivery.

Advertising Rates

Size	Single Issue	3 or More Consecutive Issues
Business Card	\$25	\$20 per issue
1/4 Page Advertisement	\$50	\$45 per issue
1/2 Page Advertisement	\$100	\$90 per issue
Full Page	\$200	\$175 per issue