



In This Issue

- *Section Chair Letter*
- *December General Session*
- *Advertisement*
- *ASQ Articles and News*

Section Addresses

Web Site

www.asqphoenix.org

Section Email

asq0704contactus@gmail.com

ASQ National:

1-800-248-1946

ASQ MISSION

To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of Quality Principles, Concepts and Technology.

Dear ASQ-0704 members,

As the year comes to a close I would like to thank those that have participated on our Executive Committee this past year. Most are staying in the roles, however we also have a few that will be moving on to other pursuits. I would like to especially thank and recognize:

Akinbode (Bode) Isaacs-Sodeye, Program Chair;

Bertha A. Franco-Willis, Certification / Re-certification Chair;

Garth Conrad, Vice Chair (but will remain active in a new role)

And Donna Horton, Placement Chair and Nomination Chair (and a host of other titles over the years.)

As noted last month, our elected leaders for next year are set but I would also like to recognize the incoming committee.

Arrangements Chair - Jennifer D. Kirsten

Education Chair - Matt H. Kas

Internet Liaison / PR Chair - Robert H. Mitchell

Publicity Chair - Deepa Deepa

Membership Chair / SWAE Liaison - Wayne Haggstrom

Newsletter Editor - Walter Tighe (15th consecutive year role)

Scholarship Chair - Natalie C. Wong

Student Section Liaison - Danielle Eldred

VoC Chair - William J. Hoddy

Special Projects - Garth Conrad

Congratulations, we look forward to a great year. We have a few open positions yet so please let us know if you are interested in joining the team. There are lots of changes in the works for next year - we look forward to sharing those.

This month's event will be our annual holiday networking gathering. Some special events, a little competition to test your quality knowledge and a chance to meet and share with the colleagues for a year end wrap up. I look forward to seeing you there.

Once again all the best for the holidays to you, your colleagues, and your family.

Dave Gibson - Chair ASQ-0704, Valley of the Sun.

0704 Phoenix Section Program Schedule

Contact us to recommend a speaker, program, topic or workshop. Meeting topics are subject to change. Check our web site for the most up-to-date information.	
Month	Program 6:00p.m. – 8:00p.m
December 13, 2018	Annual Holiday Networking Event
January 17, 2019	To Be Announced

Executive Committee Meetings are held via teleconference, the first Tuesday of each month, and via quarterly face-to-face meetings.

ASQ Phoenix Section 2018 Executive Committee

Section Chair David Gibson	Vice Chair Garth Conrad
Secretary Tim Lane	Treasury Amrish Patel
Arrangement Chair Jennifer Kirsten	Audit Chair Shruti Shyamani
Education Chair Matt Kas	Membership Chair Wayne Haggstrom
Newsletter Editor Walter Tighe	Nominating Chair Donna Horton
Placement Chair Donna Horton	Internet Liaison/Social Media Coord Robert Mitchell
Program Chair Bode Isaacs-Sodeye	Publicity and Outreach Chair Deepa Deepa
Voice of Customer Chair Bill Hoddy	Recertification Chair Bertha Franco-Willis
Scholarship Chair Natalie Wong	Student Section Liaison Dani Eldred

ASQ 0704 Phoenix Arizona Section

GENERAL MEMBERSHIP MEETING

THURSDAY, December 13, 2018

Meeting Agenda

6:00 – 6:25 Arrival / Networking

6:30 – 6:45 Welcome and Introduction of
Visitors / Executive Committee Update

6:45 – 7:45 Speaker Presentation

7:40 – 8:00 Questions / Wrap-up

8:00 Adjourn

Refreshments are available

Meeting room:

**No RSVP needed, all meetings are free
and open to the public.**

**For questions visit www.asqphoenix.org
or email asq0704contactus@gmail.com**

MEETING LOCATION:

**Edward Jones Training
Facility**

**8333 S. River Parkway
Tempe, AZ 85284**

[VIEW MAP HERE](#)



TOPIC: Annual holiday networking event!

Agenda:

- 6:00pm Informal networking; hors de oeuvres served.
- 6:30pm Chair's welcome and introductions
- 7:00pm Team event: Quality Jeopardy competition
- 7:30pm Networking Café:
 - Bring your business cards.
 - Meet the Section Leadership Team
 - Call for volunteers
 - Suggest topics for the 2019 Program
 - Possible company tours?
- 8:00pm Adjourn

SURVEY: After the meeting, [click here](#)

Free live, webcast: Given the nature of this month's Program meeting, no webcast of the event will be offered. The free webcasts will resume with the 2019 Program.



Providing Globally Recognized Certification to AS9100, ISO 9001, ISO 13485, ISO 14001 and much more...

DEKRA Certification, Inc. is one of the world's largest Certification Bodies. With local and globally based auditors we offer certification, training, and assessment services to a wide range of standards. We are proud to add Arizona State University among the many Arizona organizations we have certified to ISO 9001 and other standards.

Contact us with any questions.

Clifton Slater

Direct: 858-349-3643

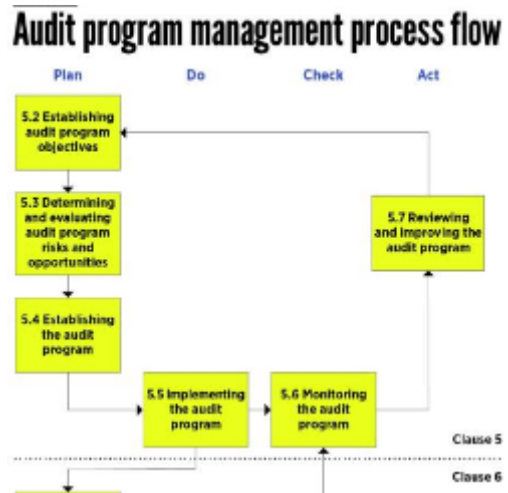
E-Mail: clifton.slater@dekra.com

www.dekra-forms.com

Game, Set, Match: A Behind-the-Scenes Look at ISO 19011

In 2015, the United States submitted a proposal to revise ISO 19011:2011. This launched a revision process that played out much like a tennis match with many volleys and returns, and ultimately a new standard that better serves its adopters.

[Read More](#)



How to Attain and Sustain a Quality Culture

Quality is critically important to organizations because it is closely tied to customer satisfaction, customer loyalty and, ultimately, the growth and sustenance of business. The customer's opinion matters most. To ensure it is always meeting customer needs, an organization must establish a culture of quality.

[Read More](#)

[Webinar: Statistical Process Control Overview and Basic Concepts](#)

This webinar, sponsored by the ASQ Statistics Division and presented by Joseph D. Conklin, an ASQ senior member and certified quality auditor, goes over basic principles of statistical process control (SPC), including the benefits of SPC, the difference between inherent and assignable variation, the role of variables and attribute control charts in implementing SPC, and some general steps for designing and constructing control charts.

[Watch Now](#)

[Ask the Standards Experts: Rounding Numbers and Specifications](#)

Question: If I have a data collection form and the data inputs are whole numbers, should the report then use rounded whole numbers rather than to 2 decimals points?

About “The Sun Dial”

Newsletter Editor: Walter Tighe

Tel: 602-222-9000

E-mail: wtighe@sustainingedge.com

Closing date for the newsletter is the **30th** of each month for the next month’s issue. Information and advertising must be submitted in a timely manner to ensure timely delivery.

Advertising Rates

Size	Single Issue	3 or More Consecutive Issues
Business Card	\$25	\$20 per issue
1/4 Page Advertisement	\$50	\$45 per issue
1/2 Page Advertisement	\$100	\$90 per issue
Full Page	\$200	\$175 per issue